# HOUSE BILL No. 1749

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### DIGEST OF INTRODUCED BILL

**Citations Affected:** IC 9-16-1; IC 9-29.

**Synopsis:** BMV license branch services. Requires the bureau of motor vehicles (BMV) to: (1) train all employees employed by the bureau of motor vehicles commission in all duties at certain license branches so that the employees may be used to the extent practicable to conduct transactions; and (2) institute a procedure to track the waiting time for individuals visiting certain license branches. Provides that an individual who waits more than 30 minutes to begin certain transactions at certain license branches is not required to pay certain fees.

**Effective:** July 1, 2007.

## Turner

January 26, 2007, read first time and referred to Committee on Roads and Transportation.

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2007                                          IN 1749—LS 7080/DI 96+

First Regular Session 115th General Assembly (2007)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in **this style type**, and deletions will appear in ~~this style type.~~
  Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.
  Conflict reconciliation: Text in a statute in *this style type* or ~~*this style type*~~ reconciles conflicts between statutes enacted by the 2006 Regular Session of the General Assembly.

# HOUSE BILL No. 1749

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A BILL FOR AN ACT to amend the Indiana Code concerning motor vehicles.

*Be it enacted by the General Assembly of the State of Indiana:*

1  SECTION 1. IC 9-16-1-8 IS ADDED TO THE INDIANA CODE
2 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY
3 1, 2007]: **Sec. 8. (a) The manager of a license branch operated by**
4 **the commission shall ensure that all employees employed by the**
5 **commission are trained in all duties at the license branch.**
6  **(b) The employees described in subsection (a) shall be used by**
7 **the manager of the license branch to the extent practicable to**
8 **conduct transactions when there are individuals waiting for service**
9 **at the license branch. This use must include staffing all terminals**
10 **when necessary.**
11  SECTION 2. IC 9-16-1-9 IS ADDED TO THE INDIANA CODE
12 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY
13 1, 2007]: **Sec. 9. (a) The bureau shall institute a procedure to track**
14 **the time that an individual waits for a transaction to begin after**
15 **arrival at a license branch operated by the commission. The**
16 **procedure must track the time that the individual begins the wait**
17 **for services, whether the individual waits inside or outside the**

1  **license branch.**
2  **(b) An individual who conducts a transaction under:**
3  **(1) IC 9-29-4, except IC 9-29-4-2;**
4  **(2) IC 9-29-5; or**
5  **(3) IC 9-29-15;**
6  **in person at a license branch operated by the commission who**
7  **waits for longer than thirty (30) minutes for the transaction to**
8  **begin is not required to pay a fee for a transaction imposed under**
9  **the statutes listed in subdivisions (1) through (3). However, the**
10 **individual is required to pay any service charge, supplemental fee,**
11 **or any other fee required of a person for the transaction under any**
12 **statute or rule not listed in subdivisions (1) through (3).**
13 SECTION 3. IC 9-29-4-0.5 IS ADDED TO THE INDIANA CODE
14 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY
15 1, 2007]: **Sec. 0.5. A fee imposed under this chapter is subject to**
16 **IC 9-16-1-9(b).**
17 SECTION 4. IC 9-29-5-0.5 IS ADDED TO THE INDIANA CODE
18 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY
19 1, 2007]: **Sec. 0.5. A fee imposed under this chapter is subject to**
20 **IC 9-16-1-9(b).**
21 SECTION 5. IC 9-29-15-0.5 IS ADDED TO THE INDIANA CODE
22 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY
23 1, 2007]: **Sec. 0.5. A fee imposed under this chapter is subject to**
24 **IC 9-16-1-9(b).**

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